



T3 Telecom Software, Inc.
Powering comprehensive unified communications solutions.

T3main Unified Messaging

*Check Email, Voice and Fax from
One Central Location*

The **T3main®** is a comprehensive unified communications product with scalable and reliable voice messaging, unified messaging, and call routing environments. A unique single-platform approach supports a variety of location sizes, regional requirements and technology infrastructures, enabling organizations to communicate effectively.

For organizations looking to streamline the work environment, unified messaging is a critical piece of functionality to offer to a workforce. Allowing users to check email, voicemail, and faxes from one central location simply helps create a more productive workforce.

The T3main from T3 Telecom Software provides fully-featured unified messaging functionality allowing users to work within a single environment, while minimizing administration headaches and supporting existing IT investments as well as any future architecture requirements.

T3main Unified Messaging Advantages

No Desktop Client

Integration with existing email clients (Microsoft® Exchange®, Lotus Notes®) seamlessly provides unified messaging capabilities while minimizing administration and deployment workload.

Independent, Yet Integrated, Message Store

The T3main is a fully redundant solution. Voice and fax messages are relayed to your corporate email server while also being stored on the T3main, ensuring that voicemail remains up and running even if your email server becomes unavailable.

Choices for Security

When corporate security policies require, the T3main can be configured to maintain separation between email and voicemail. You can prevent voicemails from being accessed through the corporate email server, but you can still allow employees to access their voicemail through web mail, maintaining a unified messaging environment.

Single Point of Administration

Unified messaging users can be configured by automatically pulling data from your pre-existing email server, ensuring data accuracy and reducing administration effort.

T3main Unified Messaging Features

Review voice message and fax information directly from your email inbox including caller ID, duration of voicemail, fax sender, and number of pages.

Listen to voice messages with any audio player or review messages over the phone while controlling playback through onscreen controls.

Receive an SMS to your cell phone when a new voicemail, email and/or fax is received.

View fax messages with any TIFF or PDF image viewer.

Forward voice and fax messages to any email address directly from your email inbox.

Archive voice and fax messages to any local folder.

Listen to emails from your voicemail box with a natural sounding text-to-speech converter.

Listen to, delete, save, reply to, and forward emails through the phone.

Forward emails to a fax machine.

Redirect fax messages from your voicemail box to any fax machine when email inbox is not available for fax viewing.

Utilize cutting-edge add-on services, such as voice-to-text transcription or Voice Biometrics.

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T3main Unified Messaging Architecture

The T3main provides multiple options to support your architecture needs by integrating with, or remaining independent from, your corporate email system. With the T3main you can choose one or multiple configurations to deploy your unified messaging architecture while maintaining flexibility in the future should infrastructure needs change.

Enterprise Mail Server Integration

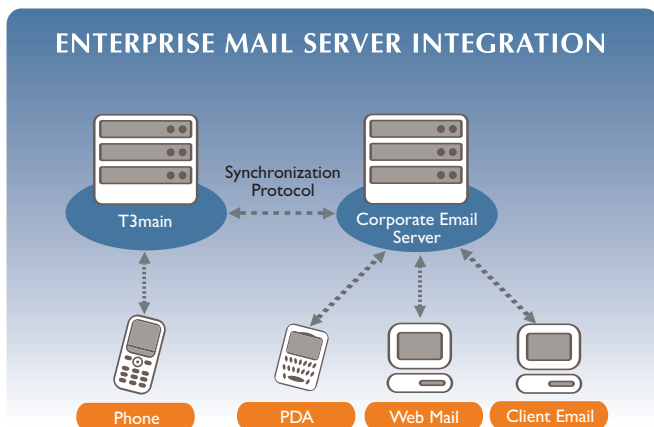
When you integrate the T3main with your corporate email system, users receive all voice and fax in their main email inbox.

With three integration options available the T3main seamlessly integrates with your corporate email system. The T3main uses these protocols to communicate with your email server to deliver voice and fax messages directly to the users' inbox, and continuously updates message status. Users can check and handle voice messages from all devices, including the email client, Webmail client, PDA and telephone.

Microsoft Exchange®	Uses MAPI (Messaging Application Programming Interface).
IBM Lotus Domino®	Uses Lotus C++ API.
IMAP4 Synchronization Agent	Uses IMAP4 and SMTP protocols to integrate with other email servers.

Advantages include:

- Integrated with specific server credentials (e.g. Active Directory®, Domino Security®)
- No client-side installations required on the desktop
- Single point of administration
- No server-side modifications required
- Provides a redundant message store where messages are stored on the T3main as well as on the enterprise server



Independent Mail Server

This option is optimal for organizations that do not maintain corporate email, or need to provide voicemail and fax capabilities to individuals who do not have or need a corporate email account. The user checks voicemail and fax messages through a client or web browser that accesses the T3main directly, bypassing any corporate email server.

T3 as an IMAP Server	Voice, fax, and deleted messages appear in a separate folder from the user's primary inbox. Messages are synchronized with the T3main.
T3 as Secure Web Mail	Voice and fax messages are accessed through an independent web client and are synchronized with the T3main.
T3 as a POP Server	Voice and fax messages display in user's primary inbox and messages are not synchronized.

Advantages include:

- Implement unified messaging without being dependent on enterprise email
- Provide unified messaging to temporary or remote employees who don't require a corporate email account
- Emails are maintained on a separate server from voicemail and fax to preserve a maximum level of security

