



The **T3main®** is a comprehensive unified communications product with scalable and reliable voice messaging, unified messaging, and call routing environments. A unique single-platform approach supports a variety of location sizes, regional requirements and technology infrastructures, enabling organizations to communicate effectively.

The Need

The phone is one of the ways your customers and internal users most frequently access critical information, and the need to protect this private data is a challenge organizations increasingly face. Managing security breaches has become a source of concern with business managers in recent years, leading organizations to continually explore new ways of making business-critical applications ever more secure.

The Solution

Everyone’s voice is unique, just like a fingerprint. No longer a technology of the future, the use of voice biometrics is rising in organizations that provide access to sensitive systems. Viometrics® enables organizations to use a convenient, non-intrusive, and cutting-edge technology to authenticate a person’s identity based on their vocal pattern. With Viometrics you are better able to protect yourself and your customers by reducing and managing the risks involved with providing remote services.

How does it Work?

Viometrics functions as a password replacement tool and works in two steps: registration and authentication. During the registration phase, the system is trained to recognize the unique characteristics of a person's voice. The user simply repeats the same sentence a few times, which typically takes less than a minute to complete. This reference voiceprint is then used in the future to authenticate the user and allow access to private data or services.

No one can steal your voice.

Benefits

- Reduce expenses associated with administering password policies and manual verification methods using live agent support.
- Users no longer have to remember passwords/pins and the risk of stolen or shared passwords is eliminated.
- Remote cell phone users have the convenience of hands-free access to important information and services.
- Viometrics does not require special hardware or training. Users simply speak into their regular phone, cell phone, or VoIP end point to activate voice verification.
- Viometrics is fully integrated with the T3main platform, providing you with a flexible messaging solution that meets your needs now, and continues to grow with your business.

Features

Patented and proven technology	Viometrics demonstrates a significantly lower rate of both false rejection (wrongly rejected) and the highly critical false acceptance (wrongly accepted) than other voice biometric systems.
Flexible phrase	Users can create their own phrase to speak during authentication.
Reporting	Viometrics allows administrators to report on usage, as well receive real-time alerts on potential security breaches.
Scheduling	Administrators can set time/date parameters for access of a system.
Physical access & security	Viometrics is more than just data access. A phone line can also be used to secure a physical space by having a caller authenticate before entry.
Accent independent	



Viometrics Applications

Secure voicemail access

A user's identity is authenticated through voice biometrics, rather than via password entry, providing secure access to personal voicemail boxes.

Secure access to account information

In call center or IVR scenarios, financial institutions, health clinics, and any other organizations that provide highly personal information or services to clients benefit from voice biometrics.

Physical access control

A phone line is often used to control access to physical spaces such as offices, or manage security in home or dorm situations. However someone must be available to buzz an individual in and passwords can be forgotten in moments of stress.

When Viometrics is available, the phone is now a secure method of entry. In a security situation, authentication can be managed simply by voice: consider a home security company who needs to authenticate a home owner by phone when a false alarm is triggered.

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